Process Design Document History

# INTRODUCTION

## Purpose of the document.

The Process Design Document describes the business processes chosen for automation using the UiPath Robotic Process Automation (RPA) technology.

This document outlines the process's step-by-step execution as well as the prerequisite conditions and specifications. Developers can use this design document as a starting point to gather the information needed for the robotic automation of the same business process.

## Objectives

This application targets small and medium businesses. It aims to help businesses track and manage interactions with customers and/or employees. It acts as the main place to keep all the information gathered throughout a business’ relationship with its clients.

The objective of this process automation is linked to the project business case and is mainly intended to act as a repository for all business’s customer contacts and data, which gets used by the sales and marketing departments to speed up the sales process and land more deals.

## Process Key Contacts

The specifications document was created using inputs from the process' Subject Matter Expert (SME)/Process Owner and offers clear and comprehensive requirements for the business process.

It is expected that the Process Owner will evaluate it, sign off on the steps' accuracy and completion, context, impact, and a list of process exceptions.

The table below should provide the specifics.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| DATE | VERSION | ROLE | NAME | ORGANIZATION | FUNCTION | COMMENTS |
| 09/07/2022 | 1.0 | Author | Testimony Adams | Grandida LLC | SME |  |

## Minimum Pre-requisites for automation

* Google Cloud account with Google Sheet, Drive and Gmail API installed to enable automation by granting API access to your Google G Suite applications.
* Create credentials in the Google Cloud account to specify the authentication type used to interact with the enabled APIs.